

PROVIDER ALERT (web copy)

Free Provider Workshops: March-May 2017

Below is a schedule of the free provider workshops offered by the South Carolina Department of Health and Human Services (SCDHHS) to include Medicaid Basics, Comprehensive Web Tool, and Claim-level Adjustments and Third Party Liability.

To attend these training sessions, you may register through the Healthy Connections Medicaid Provider Education website, MedicaideLearning.com, or call the Provider Service Center at 1 (888) 289-0709. From the main menu, select option 1.

[Medicaid Basics](#)

March 7, 10 a.m.-4 p.m., Columbia

March 7, 10 a.m.-4 p.m., Greenville

April 6, 10 a.m.-4 p.m., Columbia

May 11, 10 a.m.-4 p.m., Columbia

Discover the South Carolina Healthy Connections Medicaid program. This course provides overviews on general policies and topics such as: eligibility, claim filing options, the remittance package, third party liability (TPL) and claim-level adjustments.

[Comprehensive Web- Tool](#)

March 16, 10 a.m.-3 p.m., Columbia

April 12, 10 a.m.-3 p.m., Columbia

May. 17, 10 a.m.-3 p.m., Columbia

Explore all the available features on the South Carolina Healthy Connections Medicaid web-based claims submission tool. This class navigates claim entry and submission as well as how to check eligibility, claim status and e-remits in the online tool.

[Overview of Claim-level Adjustments and Third Party Liability](#)

March 22, 10 a.m.-3 p.m., Columbia

April 18, 10 a.m.-3 p.m., Columbia

May. 23, 10 a.m.-3 p.m., Columbia

Examine Third Party Liability (TPL) reporting responsibilities, refund process, claim adjudication, edit resolution and other resource information. Also learn the detail-level process that gives professional providers the ability to submit claim-level adjustments directly to South Carolina Healthy Connections Medicaid.

To register for a workshop, visit MedicaideLearning.com or call 1 (888) 289-0709 and select option 1.

Resources and training content are also available online at MedicaideLearning.com. For KEPRO prior authorization online training, visit scdhhs.kepro.com/content/training.aspx?t=GEN.

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